

Roger Touchscreen Mic

Q: How many Roger devices can be connected in the same network by the primary Roger microphone?

A:

- Unlimited number of Roger receivers
- Up to 35 Roger microphones
- Maximum 1 Roger Multimedia Hub when mixing network mode is selected
- Maximum 1 Roger DigiMaster 5000
- Up to 2 Roger DigiMaster 7000
- Up to 5 Roger DigiMaster X

Q: Is it possible to integrate Roger Touchscreen Mic to an existing classroom network, where the primary is a Roger inspiro?

A:

- Yes, press connect from the Roger inspiro within 10cm / 4" of the Roger Touchscreen Mic
- Roger inspiro must be in Roger only mode

Q: Is it possible to integrate Roger inspiro into a classroom network, where the primary is a Roger Touchscreen Mic?

A:

- Yes, in the network mode of the Roger Touchscreen Mic, select Primary Talker mode or Equal Talker mode.
- Then press Connect on the Roger Touchscreen Mic within 10cm / 4" of Roger inspiro.
- Remark: the specific Roger Touchscreen Mic feature – Mixing - will not be available in that configuration

Q: How do I know if the Roger Touchscreen Mic is the primary in the classroom network?

A: On the upper left part of the display a "1" is displayed

Q: How do I connect a Roger receiver to a Roger microphone?

A:

- Make sure your Roger Touchscreen Mic and Roger receiver are both switched on.
- Hold your Roger Touchscreen Mic within 10 cm / 4" of the Roger receiver.
- Tap Connect on your Roger Touchscreen Mic.
- Simply repeat these steps to connect additional Roger receivers.

Q: Is Roger Touchscreen Mic compatible with Phonak Dynamic SoundField classroom amplification systems?

A: Yes, Roger Touchscreen Mic can be used out of the box with Phonak Roger Dynamic SoundField system after tapping Connect function.

Q: Is Roger Touchscreen Mic compatible with other manufacturer's soundfield systems?

A: Yes, Roger Touchscreen Mic can be used with other soundfield systems. A piece of hardware is required - Roger DigiMaster X. Roger DigiMaster X needs to be wired connected to other soundfield systems. Afterwards, tap Connect Roger Touchscreen Mic to connect Roger DigiMaster X.

Q: Can I connect a Roger Pen or Roger Clip-On Mic to a network with a Roger Touchscreen Mic?

A: No. The Roger Touchscreen Mic can be in a network with other Roger Touchscreen Mics, Roger Pass-arounds, Roger Multimedia Hubs, Roger inspiros, Roger DynaMics, and Roger AudioHubs.

Q: Can I program a name to Roger receiver?

A: Yes, use either directly the Settings menu in Roger Touchscreen Mic and select **Name** under Roger receiver settings. Alternatively use the Roger Upgrader software available for [free download](#)

Q: How can I go back to home screen in Roger Touchscreen Mic?

A: Short press on On/Off button.

Q: Can I connect another microphone when Roger Touchscreen Mic is in Small Group Mode?

A: No, it is not possible to connect additional microphones to the network when in Small Group Mode. It is however possible to attach additional receivers.

Q: Can I add a microphone - Roger Touchscreen Mic or Roger Pass-around or a hub to a network by using a Roger Wall Pilot?

A: Yes. Turn the device off and on again in front of the Roger Wall Pilot.

Q: Can I use JoinNet on Roger Touchscreen Mic when using a Roger Wall Pilot to join a network?

A: Yes. Tap JoinNet in front of Roger Wall Pilot.

Q: Why is Pointing greyed out in the Microphone mode menu in my Roger Touchscreen Mic?

A: If Pointing Mode is required, it can be activated or deactivated under Settings menu.

Q: Can I see which devices are connected in the same network?

A: Yes. Tap List devices on Roger Touchscreen Mic. Connect icon is displayed on the right side when the device is in the same network and device name is bold.

Q: EasyGain sliding scale. What is the number for each sliding step?

A: Each +/- step represents a change in gain of 2 dB up to max. 8 dB higher/lower than middle setting. Middle setting is the delivered factory setting.

Q: Can EasyGain function be used with several Roger receivers at the same time?

A: No, each Roger receiver has to be adjusted individually by selecting “Roger receiver settings” in the Roger Touchscreen Mic settings menu then selecting “EasyGain level” and adjusting the level. For the next Roger receiver, select again “Roger receiver settings” then select “EasyGain level “to adjust the level and so on...

Q: Can I change the activation time of screen saver?

A: Yes. Tap Settings icon, select Display, select Screen saver and choose appropriate activation time.

Q: Is it correct that Roger DigiMasters and secondary Roger microphones are not active in the Network when Small Group mode or Pointing mode is activated in Primary Roger Touchscreen Mic?

A: Yes. All Roger DigiMasters and secondary microphones in the MultiTalker Network are automatically and temporarily disabled. When Primary Roger Touchscreen Mic returns to the lanyard, the Network is automatically restored. Roger DigiMasters and secondary Roger microphones are enabled again.

Q: Is it correct that Roger DigiMasters and secondary Roger microphones cannot be connected to Roger Touchscreen Mic, when Small Group mode or Pointing mode is in used?

A: Yes. When Small Group mode or Pointing mode is active in Roger Touchscreen Mic, only Roger receivers can be connected to the Roger Touchscreen Mic.

Q: Which CI profile for Roger X is suitable for CI (Cochlear Implant)?

A: CI Profiles

- Automatic
- Profile 1 – not applicable
- Profile 2 Opus 2
- Profile 3 Naída CI+ComPilot/ Sonnet
- Profile 4 Neptune/ Harmony/ Auria +8dB EasyGain
- Profile 5 MicroLink CI S
- Profile 6 – not applicable
- Profile 7 – not applicable
- Profile 8 – not applicable
- Profile 9 Nucleus 5, 6

Q: How to select a CI profile for Roger X?

A: Tap Settings icon, ensure Roger receiver is located within 10 cm / 4” of Roger Touchscreen Mic, select Roger receiver settings menu, select CI profile menu, select appropriate profile e.g. automatic.

Q: Can I update Roger Touchscreen Mic?

A: Yes, use the Roger Upgrader software, which is available for free download in the web Phonakpro.com

Q: What if “Frowning face” is displayed on Roger Touchscreen Mic and after 30 seconds the device did not reboot automatically?

A: Reset manually the device by pressing and holding On/Off and Mute buttons simultaneously for at least eight seconds.

Q: Can Mass Connect connect only receivers?

A: Correct. Mass Connect can only be used to connect Roger receivers but no Roger microphones or Roger Soundfield.

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Q: Is microphone mode locked when activating Quick Menu?

A: Yes. if Roger Touchscreen Mic is running firmware version 1.2 or higher. The microphone mode (lanyard or automatic or small group or pointing) selected before activating Quick Menu will be locked. It will be remained locked until the Quick Menu is disabled.

Q: Can I use Roger Touchscreen Mic to upgrade the firmware of a Roger receiver?

A: Yes. To upgrade the firmware of a Roger receiver, Roger Upgrader software and a device shall be used as a relay between the PC and the Roger receiver. The device can be either Roger Touchscreen Mic or Roger inspiro. The device shall be properly connected to the USB port of the PC. The Roger receiver shall be attached to its hearing instrument or CI processor and placed close to the device.